



Standard Limited Warranty

Avon Motorcycle Tyres Standard Limited Warranty

Every first quality tire bearing our name and serial number and not branded “NA”, or “DA” for BLEM [i]tires, and not used for racing, is warranted to be free of defects in workmanship and material during the life of the original tread design. Original tread life is completed when the tire is worn to 2 remaining 32nds (1.5mm). Avon Motorcycle Tyres recommend tires should be used within 5 years of the manufacturing date on the tire. Tire should then be removed after a total of 7 years from the manufacturing date. Tires beyond this date will not be warranted. If, upon presentation of a tire, our examination shows a tire is eligible for adjustment credit under the terms of the warranty, we will make a reasonable allowance on the purchase of a new tire based on the current “Suggested Retail Price”. Any such allowance will be based on the tread wear remaining as set forth in the adjustment policy available from the company. This warranty is made for the exclusive benefit of the original owner actually using these products is not assignable, and no claim will be recognized unless submitted on our standard claim form duly filled out and signed by the owner, dealer, or distributor. This warranty does not in any way extend to any consequential damages or losses. There is no other warranty, or liability, expressed or implied, applicable to these products. No representative has the authority to make any representation, promise, or agreement except as stated herein. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Tire Adjustment Policy

Any Avon Motorcycle Tyre that does not deliver satisfactory service due to a balance, out of round or a ride complaint problem will be replaced without charge within the first 2/32nds (1.5mm) of the tire’s tread life. After 2/32nds (1.5mm) of wear, tires with the aforementioned conditions are not warrantable. Any Avon Motorcycle Tyre that becomes unserviceable as a result of an eligible adjustable condition during the first 50% of tread wear will be replaced FREE OF CHARGE. A tire worn beyond 50% of tread wear that exhibits an eligible adjustable condition will be replaced on a pro rated basis only. See page 7 for the schedule of tire pro ration. No adjustments will be made in cases of abuse by user, such as, but not limited to:

- [Road hazard](#) *
- Cut by vehicle
- Trued tires
- Nail holes, cuts, punctures*
- Under or over inflation

- Run flat
- Wheel alignment

* Some exceptions may apply. See Road Hazard Policy for further details.

TIRES: RADIAL VERSUS BIAS

While running a bias ply front tire and a radial rear tire can be acceptable in certain applications, you should never run radial front and bias rear as this can create an instability issue. Avon Motorcycle Tyres is not responsible for abnormal wear due to suspension modifications and/or improper maintenance.

All Avon Motorcycle Tyres being returned for warranty must be returned through the point of purchase. Dealers looking to have tires returned should do so through their distributor. Consumers should go through the dealer or mail order where the tire was purchased originally.

Warranty Return Procedure

***Warranty Adjustment Procedure:**

Note: Due to the latest requirements of the federal government's Tread Act, we must strictly enforce this procedure.

Rider:

If you believe you have a warranty please contact the dealer or on-line retailer where you purchased the tire. They will examine the tire and contact their distributor if they believe the tire is warrantable.

Authorized Motorcycle Dealer:

1. Examine the tire to determine if it qualifies for adjustment based on Avon's motorcycle warranty (see link)
2. If tire is warrantable return tire to distributor for adjustment with following information:
Tire size, model, issue, area in question clearly marked, tire issue, production date of tire
3. Brief note describing the issue is helpful
4. Handle customer in accordance to Avon's warranty guidelines. Tire with less than 50% wear is no charge. Tire with more than 50% wear is prorated.
5. Bear in mind that the distributor may determine the tire is not warrantable so if in doubt please call your distributor